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CITY OF ALBUQUERQUE
INDICATORS PROGRESS COMMISSION

2022 Progress Report

*Prepared by the Indicators Progress Commission
Issued every two years*

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Above: Timothy M. Keller, Mayor, City of Albuquerque. **Left:** Diversity and inclusion are key to community building.

From the Mayor

Greetings Albuquerque,

In the Duke City, 2022 was a year when our community's remarkable resilience, fortitude and hopefulness shone brightly. We emerged from the darkest days of the global public health crisis with a renewed optimism for all we can accomplish when we come together. Throughout the report, we see that it was a year when the recovery efforts we put into place brought results for our local businesses and working families. The rest of the nation discovered what the data shows: Albuquerque offers a healthy and sustainable quality of life that is one of a kind.

This momentum cannot continue without facing the nationwide housing and homelessness crisis head on. The housing indicators in this report, and our own daily experiences in Albuquerque, demand we use all of the tools in our toolbox: converting hotels, motels and offices into housing, allowing more housing options in city zoning code, providing stronger tenant protections and more supportive housing vouchers, bringing the Gibson Health Hub online and more. Housing is the foundation to achieve our goals in areas like workforce and economic development, equity and public safety.

Unfortunately, certain public safety issues have persisted as they did through the pandemic, with violent crime fueled by guns, drugs and domestic violence. However, we see progress emerging in this report from the newly-launched Albuquerque Community Safety (ACS) department. In 2022, these public health-trained first responders took over 19,000 calls for emergencies related to addiction, mental health, homelessness and more. Building ACS to respond to these calls means our police and fire departments can focus on fighting violent crime and saving lives. In fact, the Albuquerque Police Department arrested 117 murder suspects in 2022, more than double the number of arrests each year for the last four years.

Arresting violent offenders isn't enough when we have problems in our criminal justice system like the revolving door, alongside deeply rooted drivers of crime.

In 2022, we doubled down on the Metro Crime Initiative, bringing all of our public safety partners to the table to fight for real changes to the system. There isn't one solution for public safety, there are many, and we have a duty to pursue them all with determination. We're doing it again this year with our sights set on funding to fix the backlog of nearly 5,000 active felony warrants in Bernalillo County, gun crime penalties and prevention and officer retention.

The City of Albuquerque's Indicators Progress Commission produces the Albuquerque Progress Report because residents deserve to know how deep our challenges are, where our bright spots are and how our solutions are making an impact. I join each of you in the desire and drive for urgent progress for our city. Read on to learn more about how your city government is moving Albuquerque forward and measuring our progress along the way.

Timothy M. Keller,
Mayor, City of Albuquerque



From the City Council President

Albuquerque's Indicators Progress Commission reports are truly remarkable amongst major cities around the country.

Without a doubt, Albuquerque is better positioned today as a city ready to capitalize on our next challenges. Our city is a national leader in local solar investments and climate strategies to address the 21st century's biggest challenge. We are, undoubtedly, a hub for space innovation, film production and new energy technologies. In case you missed it, we announced more than 4,000 new high tech jobs in just those sectors alone over the past two years. That is a clear demonstration that Albuquerque is competing and winning for the next economy by investing in our workforce and opportunities already here.

But as we celebrate our progress in some areas, year-over-year data (and our own lived experiences) tell us that our ability to move the needle on critical issues like homelessness and policing accountability have lagged behind other indicators. This year, finally, there are signs that retooling and doubling down on investments in both areas are showing real progress. Federal funding allowed the Council to invest \$20 million in new housing construction just last year, the first of those projects now coming online in 2023. City and county leaders are finally thinking outside our silos and proposing collaborative efforts to deliver emergency homeless services and build new housing projects together. On the policing front, after years of almost stagnant progress, Albuquerque Police Department is now compliant with DOJ's Constitutional policing policies and making significant progress on building a new culture based on those principles.

Resident input through the IPC process helps the council and mayor build a roadmap for progress, not just for new jobs and better policing, but also for

Above: City Council President, Pat Davis. **Left:** Views of downtown Albuquerque.

identifying where more investment is needed faster to make up the gap for communities left behind in the progress already underway. Thank you for participating in this process and I hope everyone will use these standards to hold themselves and your elected officials accountable to building a better, more equitable future for Albuquerque.

Pat Davis,
City Council President

JOIN US!

Are you interested in serving on a City of Albuquerque Board or Commission? Learn more at cabq.gov/clerk/boards-commissions.



Above: A vendor from the Downtown Growers Market. **Left:** Scenes from the ABQ Art Walk.

From Our Members

A message from the current members of the Indicators Progress Commission

Dear Albuquerque Residents,

As members of the City of Albuquerque’s Indicators Progress Commission (IPC), we are charged with envisioning the future we would like to see in our communities. Those of us serving as commissioners are volunteers appointed by the Mayor with the advice and consent of the City Council.

We bring experience from a variety of professions ranging from private and public organizations, including community-based organizations, to businesses and educational institutions.

Our job is to define a desired future for Albuquerque to provide elected officials and community leaders with a meaningful path to follow and a direction toward which to aim. The City of Albuquerque has eight long-term goals, last updated by City Council in 2001.

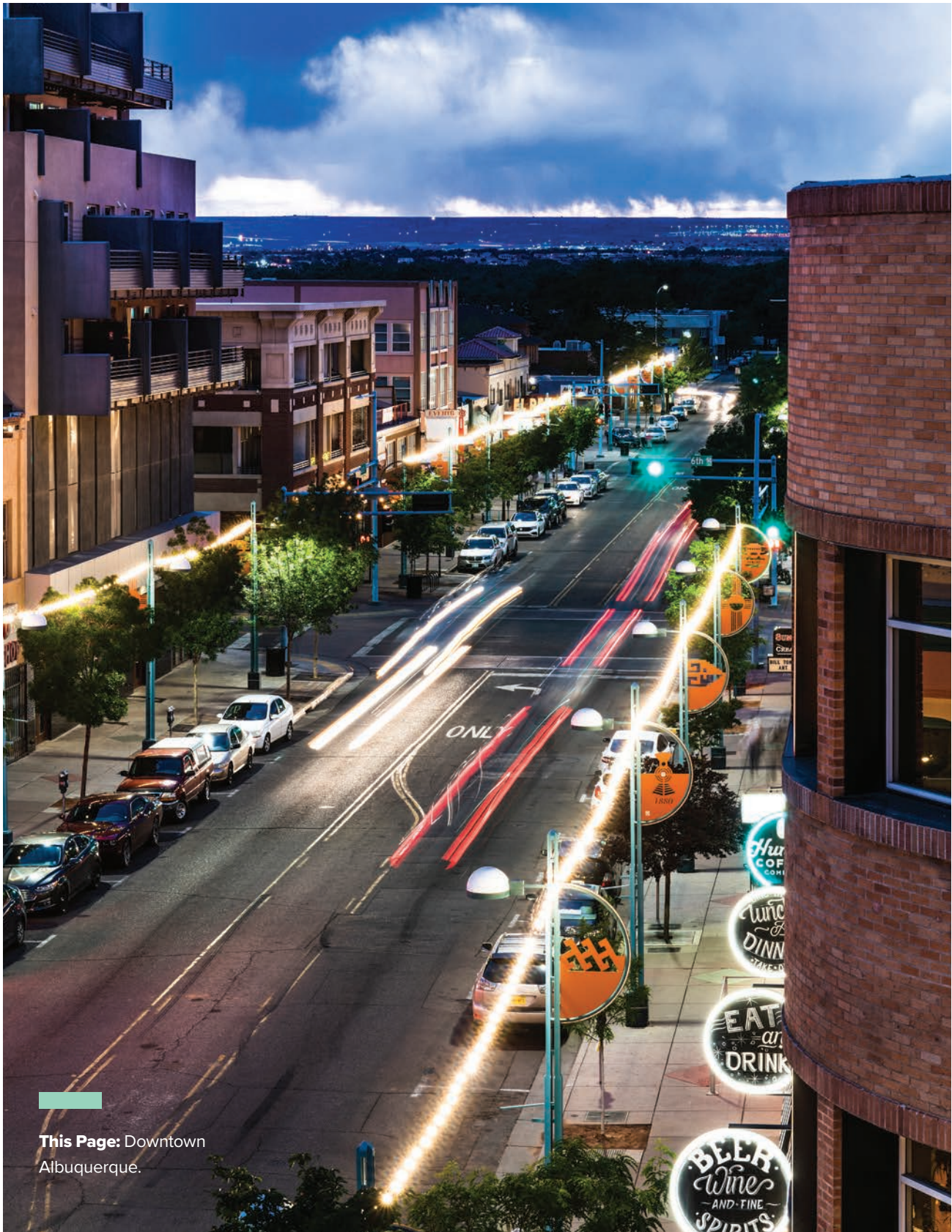
For each goal, we developed specific descriptions of what our city would look like if we achieved the goal. These descriptions are called desired community conditions (DCCs).

In 2022, we engaged in a community input process called the Goals Forums. Through this process, we received the public’s input and considered it seriously as we updated the DCCs.

Now in the Albuquerque Progress Report (APR) that follows, we have identified data points called indicators to measure our community’s progress towards this shared vision. We are pleased to present to you the 2022 APR. The data in the following pages provides a snapshot of Albuquerque’s historical progress in past years, with a focus on 2021 and 2022, based on the availability of data. In the spirit of transparency, we’ve communicated to you not only those areas where Albuquerque’s trend is going in the right direction, but also where we need to do better.

As we emerge from the unprecedented challenges of the global health pandemic, we hope this report will help guide City leadership into the future. If you have suggestions about our work, please contact us at abqgoals@cabq.gov.

Thank you for your interest in Albuquerque’s future.



This Page: Downtown Albuquerque.

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Understanding the Scorecard

The charts in this report are used as “scorecards” to show the progress that Albuquerque is making toward achieving each goal’s desired community conditions. Among the eight goal areas are nearly 50 desired community conditions and nearly 130 indicators.

Indicators are non-exhaustive measures of progress that describe through data how well Albuquerque is progressing towards achieving the desired conditions and ultimately its goals.

In choosing each indicator, the IPC evaluated the availability of meaningful data and information to compare Albuquerque to itself in past years as well as to its peer cities and the United States overall.

The most recent year of data available is included in the title of the indicator. Most of the data in this report is from 2021 and 2022. Peer city comparisons are used because simply looking at Albuquerque’s trend may not tell the entire story. However, peer city comparisons can sometimes be misleading and should be made with caution.

Peer City Rank is based on the data available for five of Albuquerque’s peer cities. The five cities are: Colorado Springs (CO), El Paso (TX), Oklahoma City (OK), Salt Lake City (UT) and Tucson (AZ). A rank of 1st or 2nd is more favorable than a rank of 5th or 6th. In a small number of cases, indicators were not available at the city level and only available at the state and county level.

In instances where the indicator was derived from county- or state-level data, the indicator was labeled with the respective geography, followed by an asterisk. Some of the city-level indicators fall under the purview of the City of Albuquerque government, and some do not.

In evaluating where Albuquerque stands, we compared it to peer cities and the U.S. overall, as well as to itself in previous years.

The “Relative Status” column tells us whether Albuquerque’s rank is “desirable” or “undesirable” compared to its peer cities and the U.S. In a small number of cases, Albuquerque ranked higher than its peers but lower than the U.S. overall.

In those instances, peer rankings are weighted higher than the U.S. ranking. If an indicator is unique to Albuquerque, it is noted with dashes in the “Relative Status” column.

The “Trend” column compares Albuquerque to itself in previous years with rankings of “improving,” “stable,” and “needs improvement.” In some cases, only one year of data was available and the data point was included in this APR for the first time. The IPC noted these data points as “baseline” in the trend column and plans to track them in the future.

KEY TERMS

CITY GOALS

The Mayor and City Council establish goals that are of priority importance to the welfare of the city. The Albuquerque Progress Report and the City/County Comprehensive Plan are guiding documents for developing the goals.

DESIRED COMMUNITY CONDITIONS

By design the goal areas are broad, so the Indicators Progress Commission (IPC) describes them with future-oriented Desired Community Conditions (DCCs). These are statements that describe specifically what conditions would exist if the goals were achieved.

INDICATORS

Measurable data points to determine progress toward achieving the DCCs.

ALBUQUERQUE GOALS FORUMS REPORT

Every four years, the IPC hosts the Goals Forums to review and develop the Desired Community Conditions. After the Goals Forums, the IPC is responsible for drafting a report summarizing the community feedback to present to the Mayor and City Council. This report focuses on the desired community conditions.

ALBUQUERQUE PROGRESS REPORT

The Albuquerque Progress Report (APR) is released every two years by the IPC. The progress report includes several components (goals, desired community conditions, and indicators). This report tracks Albuquerque’s progress toward achieving its goals.

You can see demographic data for Albuquerque’s population at abq.org/demographics/.



Left: Small businesses are the backbone of our local community.

GOAL 01: HUMAN DEVELOPMENT AND FAMILY

People of all ages have the opportunity to participate in the community and economy and are well sheltered, safe, healthy and educated.

Why Is This Goal Important?

As an Albuquerque resident, there are probably conditions in your life that you feel are ideal for you and your family, such as having a good education, being healthy and having a stable living environment.

Each day you make decisions toward achieving these conditions and you are not alone. Your community, schools, and local city government, as well as state and federal agencies, should support you in your mission to achieve the best for yourself and your family.

GOAL 02: PUBLIC SAFETY

The public is safe, secure and shares responsibility for maintaining a safe environment.

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The Scorecard

The Indicators Progress Commission (IPC) is pleased to present the sixth Albuquerque Progress Report (APR) to the residents of Albuquerque.

The purpose of this report is to communicate to leaders and residents the progress our community is making toward realizing the City of Albuquerque’s goals.

The eight long-term goals that have been established by City Council and measured by the IPC over time are:

- 01.** Human development and family
- 02.** Public safety
- 03.** Public infrastructure
- 04.** Sustainable community development
- 05.** Environmental protection
- 06.** Economic Vitality
- 07.** Community and cultural engagement
- 08.** Governmental excellence and effectiveness

GOALS FORUMS

In 2022, the IPC engaged in a community input process called the Goals Forums. The IPC incorporated the community’s input to finalize the 2022 DCCs and presented the DCCs to the Mayor and City Council.

You can find the 2022 Goals Forums Report in English and Spanish at cabq.gov/ipc.

CHART 01
GOAL 01: HUMAN DEVELOPMENT & FAMILY

DESIRED COMMUNITY CONDITIONS	KEY INDICATORS	LATEST ABQ VS. U.S.	PEER RANK	RELATIVE STATUS	TREND
People of all ages are thriving	Families living in poverty with children under 18 years old ²⁰²¹	16.8% / 14.1%	3 rd of 6	Desirable	IMPROVING
People are physically and mentally healthy	Infant deaths per 1,000 live births, by State* ²⁰²⁰	5.1 / 5.4	3 rd of 6	Desirable	IMPROVING
Housing is affordable, available and safe	Homeowners paying >30% of income for housing ²⁰²¹	21.8% / 22.1%	3 rd of 6	Desirable	IMPROVING
Housing is affordable, available and safe	Housing stock, by county*, per capita ²⁰²¹	44.0% / 42.0%	6 th of 6	Undesirable	IMPROVING
Individuals have access to quality educational opportunities	Albuquerque Public School high school graduation rate ²⁰²¹	75.7% / 86.0%	4 th of 6	Undesirable	IMPROVING
Individuals experience food security	Number of meals served at ABQ Senior Meal Sites ²⁰²²	141,310 / --	--	--	IMPROVING
Individuals experience food security	Food insecure people in Roadrunner food bank ²⁰²⁰	290,400 / --	--	--	IMPROVING
Institutions that support human development and families are resilient	Number of people served by social service programs ²⁰²²	733,900 / --	--	--	IMPROVING
Housing is affordable, available and safe	Point-in-time homeless count ²⁰²²	1,311 / --	--	--	IMPROVING
Individuals have access to quality educational opportunities	Residents with high school education or more ²⁰²¹	90.9% / 88.5%	2 nd of 6	Desirable	STABLE
Individuals have access to quality educational opportunities	Student-to-Teacher Ratio ²⁰²²	16.7 / 15.0	4 th of 6	Undesirable	NEEDS IMPROVEMENT
People are physically and mentally healthy	Residents with health insurance coverage ²⁰²¹	90.3% / 91.4%	3 rd of 6	Undesirable	NEEDS IMPROVEMENT
People are physically and mentally healthy	Life expectancy at birth, by State* ²⁰²⁰	74.5 / 77.0	5 th of 6	Undesirable	NEEDS IMPROVEMENT
People are physically and mentally healthy	Obesity in population, by State* ²⁰²⁰	34.6% / 31.9%	4 th of 6	Undesirable	NEEDS IMPROVEMENT

CHART 01 (CONTINUED)
GOAL 01: HUMAN DEVELOPMENT & FAMILY

DESIRED COMMUNITY CONDITIONS	KEY INDICATORS	LATEST ABQ VS. U.S.	PEER RANK	RELATIVE STATUS	TREND
Housing is affordable, available and safe	Renters paying >30% of income for housing ²⁰²¹	48.4% / 47.4%	4 th of 6	Undesirable	NEEDS IMPROVEMENT
Individuals experience food security	Child Food Insecurity Rate, by county* ²⁰²⁰	20.3% / 16.10%	4 th of 6	Undesirable	NEEDS IMPROVEMENT
Individuals experience food security	Total meals served to youth, Summer 2022	187,765 / --	--	--	NEEDS IMPROVEMENT
Individuals experience food security	Food-insecure children served by Roadrunner Food Bank ²⁰²⁰	107,040 / --	--	--	NEEDS IMPROVEMENT
People of all ages are thriving	Senior Citizen Liveability Index ²⁰²²	5.94 / --	1 st of 2	Desirable	BASELINE
People of all ages are thriving	Overall Livability Score (AARP) ²⁰²¹	53 / 50	2 nd of 6	Desirable	BASELINE
People of all ages are thriving	Child Opportunity Index ²⁰²²	38 / 50	4 th of 6	Undesirable	BASELINE
Housing is affordable, available and safe	Single-family home sales price (Q2) ²⁰²²	\$293,400 / \$357,900	1 st of 4	Desirable	BASELINE
Individuals have access to quality educational opportunities	High School-College Readiness Index ²⁰¹⁹	30.3 / --	3 rd of 6	Desirable	BASELINE

CHART 02
GOAL 02: PUBLIC SAFETY

Property is safe	Property crimes per 100,000 population ²⁰²¹	4,978 / 1,933	6 th of 6	Undesirable	IMPROVING
People are safe	Number of vacant properties ²⁰²²	249 / --	--	--	IMPROVING
Institutions are trusted and effective	Residents feel Albuquerque Police Department is respectful to citizens (survey) ²⁰²²	53% / --	--	--	IMPROVING
Institutions are trusted and effective	Number of Albuquerque Community Safety calls ²⁰²²	19,243 / --	--	--	BASELINE

CHART 02 (CONTINUED)
GOAL 02: PUBLIC SAFETY

DESIRED COMMUNITY CONDITIONS	KEY INDICATORS	LATEST ABQ VS. U.S.	PEER RANK	RELATIVE STATUS	TREND
All forms of transportation are safe	Number of pedestrian fatalities ²⁰²²	28 / --	--	--	IMPROVING
Public shares responsibility for maintaining a safe environment	Number of National Night Out events ²⁰²²	80 / --	--	--	IMPROVING
Neighborhoods are clean and well maintained	Number of neighborhood clean ups ²⁰²²	33 / --	--	--	IMPROVING
Institutions are trusted and effective	Number of backlogged rape kits ²⁰²²	0 / --	--	Desirable	STABLE
All forms of transportation are safe	Fatal Crashes per 100,000 population ²⁰²⁰	17.95 / 10.90	--	Undesirable	NEEDS IMPROVEMENT
People are safe	Violent crimes per 100,000 population ²⁰²¹	1,540 / 396	6 th of 6	Undesirable	NEEDS IMPROVEMENT
People are safe	Residents feel safe outside during at night (survey) ²⁰²²	57.0% / --	--	--	NEEDS IMPROVEMENT
People are safe	Crimes against a person ²⁰²²	15,765 / --	--	--	NEEDS IMPROVEMENT
People are safe	Average APD priority 1 call response time (receipt to on scene) in minutes ²⁰²¹	12:07 / --	--	--	NEEDS IMPROVEMENT
People are safe	Residents feel safe outside during the day (survey) ²⁰²²	81% / --	--	--	NEEDS IMPROVEMENT
People are safe	Average EMS Advanced Life Support call response time (receipt to on scene) in minutes ²⁰²²	8:05 / --	--	--	NEEDS IMPROVEMENT
Public shares responsibility for maintaining a safe environment	Number of recognized neighborhood associations/ coalitions ²⁰²²	176 / --	1 st of 3	Desirable	BASELINE
All forms of transportation are safe	Fatalities per 10k bicycle commuters ²⁰²²	6 / --	4 th of 5	Undesirable	BASELINE



Above: An ART bus travels through Albuquerque. **Right:** Community development starts with individuals' sense of belonging.



Why Is This Goal Important?

In Albuquerque, we have three important public safety branches: the Police, Fire and Community Safety departments.

We expect emergency response times to be fast and tailored to the situation, and for crime rates to be low.

Residents also share in the responsibility for creating a safe Albuquerque. Together, we are all involved every day in making decisions with safety in mind.

GOAL 03: PUBLIC INFRASTRUCTURE

The community is adequately and efficiently served with well-planned, coordinated and maintained infrastructure.

Why Is This Goal Important?

For a community to function, develop and prosper, basic infrastructure such as water systems, transportation and communication networks must serve residents' daily and changing needs.

If we do not safeguard these structures, they can become burdensome and impede future growth.

GOAL 04: SUSTAINABLE COMMUNITY DEVELOPMENT

Communities throughout the City are livable, sustainable and vital.

Why Is This Goal Important?

Residents expect a robust quality of life. This goal emphasizes our ability to access city amenities and enjoy recreational activities, in order to support the health and well-being of current and future generations.

GOAL 05: ENVIRONMENTAL PROTECTION

Protect Albuquerque's natural environments—its mountains, river, bosque, volcanoes, air and water.

Why Is This Goal Important?

Residents expect our environments—where we work, where we live, where we play—to be protected against adverse changes. The effects of climate change have already begun here in the southwest. Our communities must continue to adapt, prepare and develop resiliency for the road ahead.

GOAL 06: ECONOMIC VITALITY

The economy is vital, diverse, inclusive, equitable, sustainable and works for all people.

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STAY IN TOUCH

There are many ways to engage with your city government! For information on programs and services, call 311. To sign up to volunteer, go to cabq.gov/abq-volunteers. To sign up for the Mayor's newsletter, go to cabq.gov/mayor. To sign up for the Youth Connect newsletter, go to cabq.gov/youth-connect. Stay up to date with the latest updates on FaceBook, Instagram, and Twitter.

CHART 02 (CONTINUED)
GOAL 02: PUBLIC SAFETY

DESIRED COMMUNITY CONDITIONS	KEY INDICATORS	LATEST ABQ VS. U.S.	PEER RANK	RELATIVE STATUS	TREND
Public shares responsibility for maintaining a safe environment	Number of pedestrian fatalities ²⁰²²	93.0% / --	--	--	BASELINE
Neighborhoods are clean and well-maintained	Number of SHARPS Drop Off Locations ²⁰²²	12 / --	--	--	BASELINE

CHART 03
GOAL 03: PUBLIC INFRASTRUCTURE

Personal mobility is supported and ADA-compliant	Walk Score ²⁰²²	43 / --	2 nd of 6	Desirable	IMPROVING
Utilities are accessible, affordable, and well-maintained	Average internet download speed (Mbps), ²⁰²²	106.540 / 119.322	4 th of 4	Undesirable	IMPROVING
Personal mobility is supported and ADA-compliant	Sun Van Ridership ²⁰²²	170,924 / --	--	--	IMPROVING
Public buildings, facilities, and parks are well-maintained and meet changing community needs	Number of building permits issued ²⁰²¹	1,423 / --	--	--	IMPROVING
Public buildings, facilities, and parks are well-maintained and meet changing community needs	Number of building inspections ²⁰²¹	6,453 / --	--	--	IMPROVING
Utilities are accessible, affordable, and well-maintained	EPA compliance rate ²⁰²¹	100.0%	--	--	STABLE
Clean water is affordable and available	Water loss (real and apparent) ²⁰²¹	9.0% / --	--	--	STABLE
Renewable energy is prioritized	Residential energy consumption (million Btu) per capita (state-level data)* ²⁰²⁰	59.7 / 61.9	3 rd of 6	Desirable	NEEDS IMPROVEMENT

Why Is This Goal Important?

The prosperity of a community is tied directly to the success of its economy and workforce. A strong economy can translate into good jobs and opportunities for individuals and creates a stable tax base to pay for needed programs and services. It is important to support local businesses as well as attract new companies and industries.

GOAL 07: COMMUNITY AND CULTURAL ENGAGEMENT

Residents are engaged in the City’s community and culture.

Why Is This Goal Important?

Residents can be involved in their community in many ways. Donating

to nonprofits, participating in neighborhood associations and attending cultural events are just a few ways to engage. Championing our community’s diversity honors our unique history and creates stronger ties to build upon.

GOAL 08: GOVERNMENTAL EXCELLENCE AND EFFECTIVENESS

Government is ethical, transparent, and responsive to its residents. Every element of government contributes effectively to meeting public needs.

Why Is This Goal Important?

Residents want their government to be helpful, cost-effective, transparent,

and accountable. A good government protects taxpayer’s dollars, makes the best use of finite resources and communicates regularly with residents.

DATA INDEXES

Some of the figures listed are from indexes. Indexes are composite statistics—a compound measure that aggregates multiple indicators. To see descriptions of the data included in each index, see Appendix B.

**CHART 03 (CONTINUED)
GOAL 03: PUBLIC INFRASTRUCTURE**

DESIRED COMMUNITY CONDITIONS	KEY INDICATORS	LATEST ABQ VS. U.S.	PEER RANK	RELATIVE STATUS	TREND
Opportunities to use alternative forms of transportation exist	Public transportation riders per capita ²⁰²⁰	0.13 / --	2 nd of 6	Desirable	NEEDS IMPROVEMENT
Opportunities to use alternative forms of transportation exist	Number of bus routes ²⁰²²	30 / --	5 th of 6	Undesirable	NEEDS IMPROVEMENT
Opportunities to use alternative forms of transportation exist	Mean travel time to work (minutes) workers age 16+ ²⁰¹⁷⁻²⁰²¹	22 / 26.8	3 rd of 6	Desirable	BASELINE
Public roads, sidewalks, bike lanes and other street infrastructure are available and well-maintained	High speed roads (35 mph+) with bike facilities ²⁰²⁰	37.0% / 35.0%	2 nd of 4	Desirable	BASELINE
Public roads, sidewalks, bike lanes and other street infrastructure are available and well-maintained	Total on- and off- road bicycle network mileage as a % of total road network mileage ²⁰²⁰	30.0% / --	1 st of 5	Desirable	BASELINE

CHART 03 (CONTINUED)
GOAL 03: PUBLIC INFRASTRUCTURE

DESIRED COMMUNITY CONDITIONS	KEY INDICATORS	LATEST ABQ VS. U.S.	PEER RANK	RELATIVE STATUS	TREND
Personal mobility is supported and ADA-compliant	Bike ridership, percent of commuters ²⁰²⁰	1.24% / --	2 nd of 4	Desirable	BASELINE
Utilities are accessible, affordable, and well-maintained	Percent of household with a broadband internet subscription ²⁰¹⁶⁻²⁰²¹	85.6% / 87.0%	5 th of 6	Undesirable	BASELINE
Renewable energy is prioritized	Increase in renewable energy job growth ²⁰¹⁶⁻²⁰²⁰	20.2% / --	--	--	BASELINE
Urban sprawl/infrastructure stretch is managed	Housing units per sq. mile ²⁰²¹	1,368 / --	1 st of 6	Desirable	IMPROVING
Renewable energy is prioritized	Percent of city buildings using a renewable energy source ²⁰²²	88.0% / --	--	--	BASELINE
Renewable energy is prioritized	PNM renewable energy portfolio standard (100% by 2040) ²⁰²²	30.1% / --	--	--	BASELINE

CHART 04
GOAL 04: SUSTAINABLE COMMUNITY DEVELOPMENT

Equitable access to city amenities	Percent of people living within 10 minutes of a park ²⁰²¹	91.0% / 75.0%	1 st of 5	Desirable	IMPROVING
Equitable access to city amenities	Park Acres as percent of city area ²⁰²²	29.0% / 10.0%	1 st of 5	Desirable	IMPROVING
Equitable access to city amenities	Trust for Public Lands City Park Score Rating ²⁰²²	58.4% / 53.2%	1 st of 5	Desirable	IMPROVING
Urban sprawl/infrastructure stretch is managed	Downtown office vacancy rate (Q3) ²⁰²²	17.8% / 17.4%	2 nd of 3	Undesirable	IMPROVING
Urban sprawl/infrastructure stretch is managed	New construction permits in centers and corridors ²⁰²¹	12.8% / --	--	--	IMPROVING

CHART 04 (CONTINUED)
GOAL 04: SUSTAINABLE COMMUNITY DEVELOPMENT

DESIRED COMMUNITY CONDITIONS	KEY INDICATORS	LATEST ABQ VS. U.S.	PEER RANK	RELATIVE STATUS	TREND
Opportunities are available to live active and healthy lifestyles	Public pool attendance ²⁰²²	160,967 / --	--	--	IMPROVING
Opportunities are available to live active and healthy lifestyles	Number of bike education events ²⁰²²	357 / --	--	--	IMPROVING
People shape where they live	Volunteer hours logged ²⁰²²	80,042 / --	--	--	IMPROVING
Community is accessible	Percentage of households within a 10-minute walk to a community facility ²⁰²²	38.2% / --	--	--	NEEDS IMPROVEMENT
People like where they live	Residents feel hopeful in direction City is going (survey) ²⁰²²	43.0% / --	--	--	NEEDS IMPROVEMENT
People shape where they live	Number of new volunteers ²⁰²²	3,856 / --	--	--	NEEDS IMPROVEMENT
Opportunities are available to live active and healthy lifestyles	Public pool programs ²⁰²²	43 / --	--	--	NEEDS IMPROVEMENT

CHART 05
GOAL 05: ENVIRONMENTAL PROTECTION

Green spaces are included in community planning	Park spending per capita ²⁰²¹	\$75 / \$98	2 nd of 4	Desirable	IMPROVING
Reliance on fossil fuels is minimized and renewable energy is maximized	American Council for an Energy-Efficient Economy City Clean Energy Scorecard rank out of 100 large U.S. Cities ²⁰²¹	31 st / --	1 st of 6	Desirable	IMPROVING
Waste stream is reduced, recycling and compost are available and efficient	Residential Recycling Rate ²⁰²¹	22.0% / --	2 nd of 4	Desirable	IMPROVING
Waste stream is reduced, recycling and compost are available and efficient	Total pounds landfilled per person per day ²⁰²¹	3.56 / 4.90	--	Desirable	IMPROVING

CHART 05 (CONTINUED)
GOAL 05: ENVIRONMENTAL PROTECTION

DESIRED COMMUNITY CONDITIONS	KEY INDICATORS	LATEST ABQ VS. U.S.	PEER RANK	RELATIVE STATUS	TREND
Wildlife is protected	Environmental Health Department wildlife calls ²⁰²¹	446 / --	--	--	IMPROVING
Water quality and quantity are protected	Gallons of treated wastewater ²⁰²¹	17,728,286 / --	--	--	IMPROVING
Water quality and quantity are protected	Gallons per capita per day (GPCD) water usage ²⁰²¹	128 / --	2 nd of 5	Desirable	STABLE
Air quality is preserved	Ozone level, by county* ²⁰²¹	0.072 / 0.070	3 rd of 6	Desirable	STABLE
Heat impacts are reduced	American Council for an Energy-Efficient Economy heat island mitigation goals and initiatives scores (out of 1.5 points) ²⁰²¹	1 / --	2 nd of 6	Desirable	STABLE
Air quality is preserved	EPA air compare (unhealthy days for general pop.), by county* ²⁰²¹	2 / --	5 th of 6	Undesirable	STABLE
Open space is preserved	Open space acres per capita ²⁰²¹	0.052 / --	--	--	STABLE
Man-made impacts are minimized	American Council for an Energy-Efficient Economy decarbonization and climate change mitigation efforts (out of 3 points) 2021	2.5 / --	1 st of 6	Desirable	BASELINE
Reliance on fossil fuels is minimized and renewable energy is maximized	American Council for an Energy-Efficient Economy Clean Energy Strategy racial and social equity total score (out of 19 points), ²⁰²²	7 / --	1 st of 6	Desirable	BASELINE
Heat impacts are reduced	Number of trees planted (Goal of 100,000 by 2030) ²⁰²¹	6,827 / --	--	--	BASELINE
Reliance on fossil fuels is minimized and renewable energy is maximized	City-owned electric/hybrid vehicles ²⁰²²	139 / --	--	--	BASELINE
Reliance on fossil fuels is minimized and renewable energy is maximized	City-owned electric vehicle charging ports ²⁰²²	36 / --	--	--	BASELINE

CHART 06
GOAL 06: ECONOMIC VITALITY

DESIRED COMMUNITY CONDITIONS	KEY INDICATORS	LATEST ABQ VS. U.S.	PEER RANK	RELATIVE STATUS	TREND
Economic opportunity and mobility are supported	Average annual growth in per capita income ²⁰²⁰	7.9% / 6.0%	2 nd of 6	Desirable	IMPROVING
Economy is diverse	Annual Job Growth ²⁰²¹	2.70% / 2.71%	3 rd of 6	Desirable	IMPROVING
Economy is diverse	Cost of Living Index (Q2) ²⁰²²	93 / 100	1 st of 4	Desirable	IMPROVING
Economy is diverse	Unemployment Rate (Metropolitan statistical area, not seasonally adjusted) ²⁰²²	3.1% / 3.5%	4 th of 6	Undesirable	IMPROVING
Economic opportunity and mobility are supported	Average weekly wages (target of \$1,044), by county* ²⁰²¹	\$1,064 / \$1,300	--	Undesirable	IMPROVING
The workforce is thriving	Median Household Income ²⁰²¹	\$56,366 / \$69,021	4 th of 6	Undesirable	IMPROVING
Economic opportunity and mobility are supported	Per Capita Income ²⁰²¹	\$47,442 / \$61,674	5 th of 6	Undesirable	IMPROVING
Businesses are thriving	Business registrations ²⁰²²	5,175 / --	--	--	IMPROVING
Economy is diverse	Net change in working-aged people moving to/from the state* ²⁰²²	+11,091 / --	--	--	IMPROVING
Economic opportunity and mobility are supported	Number of businesses receiving financial assistance during the COVID-19 Pandemic ²⁰²²	1,000 / --	--	--	IMPROVING
Economic opportunity and mobility are supported	Unbanked Households ²⁰²¹	6.6% / 4.5%	3 rd of 3	Undesirable	IMPROVING
Businesses are thriving	Number of days required for commercial building permit approval ²⁰²²	12 / --	--	--	STABLE
Economic opportunity and mobility are supported	Percent of BankOn Burque accounts still open ²⁰²¹	66.0% / 41.4%	--	Desirable	BASELINE

CHART 06 (CONTINUED)
GOAL 06: ECONOMIC VITALITY

DESIRED COMMUNITY CONDITIONS	KEY INDICATORS	LATEST ABQ VS. U.S.	PEER RANK	RELATIVE STATUS	TREND
Economic opportunity and mobility are supported	Underbanked Households ²⁰²¹	18.6% / 14.1%	--	Undesirable	BASELINE
The workforce is thriving	In civilian labor force, total, percent of population age 16+ ²⁰²²	63.7% / 63.1%	4 th of 6	Undesirable	BASELINE
Economic opportunity and mobility are supported	Local BankOn Burque partner organizations ²⁰²²	17 / --	--	--	BASELINE

CHART 07
GOAL 07: COMMUNITY AND CULTURAL ENGAGEMENT

Community is engaged and empowered to influence policy	Voting Participation Rate (percentage of voting age population), by county* ²⁰²⁰	59.99% / 66.8%	4 th of 6	Undesirable	IMPROVING
Cultural opportunities reflect the community and are available and accessible	Total attendance at the Albuquerque Balloon Fiesta ²⁰²²	828,000 / --	--	--	IMPROVING
Cultural opportunities reflect the community and are available and accessible	Total attendance at the ABQ BioPark ²⁰²¹	1,029,756 / --	--	--	IMPROVING
Cultural opportunities reflect the community and are available and accessible	Albuquerque Museum attendance ²⁰²²	92,671 / --	--	--	IMPROVING
Cultural opportunities reflect the community and are available and accessible	KiMo Theatre attendance ²⁰²²	12,000 / --	--	--	IMPROVING
Cultural opportunities reflect the community and are available and accessible	South Broadway Cultural Center attendance ²⁰²²	3,600 / --	--	--	IMPROVING

CHART 07 (CONTINUED)
GOAL 07: COMMUNITY AND CULTURAL ENGAGEMENT

DESIRED COMMUNITY CONDITIONS	KEY INDICATORS	LATEST ABQ VS. U.S.	PEER RANK	RELATIVE STATUS	TREND
Cultural opportunities reflect the community and are available and accessible	Library visits ²⁰²²	1,395,887 / --	--	--	IMPROVING
Community activities are available for people of all ages	Youth Connect total youth attendance, Summer 2022	258,151 / --	--	--	IMPROVING
Community activities are available for people of all ages	Number of programs for seniors ²⁰²²	1,283 / --	--	--	IMPROVING
Individuals in the community feel a sense of belonging	Residents believe relations between people of different cultures and racial backgrounds are positive (survey) ²⁰²²	59.0% / --	--	--	NEEDS IMPROVEMENT
Individuals in the community feel a sense of belonging	Residents rate quality of life as either "excellent" or "good" (survey) ²⁰²²	48.0% / --	--	--	NEEDS IMPROVEMENT

CHART 08
GOAL 08: GOVERNMENTAL EXCELLENCE AND EFFECTIVENESS

Financial assets are protected	General obligation Moody's Investors Services bond rating ²⁰²²	Aa3 / --	1 st of 2	Desirable	IMPROVING
Government is trusted	Truth In Accounting Grade ²⁰²¹	C / --	3 rd of 6	Undesirable	IMPROVING
Language access is provided	Total spent on language access/ interpretation city-wide, Summer 2022	\$60,183 / --	--	--	IMPROVING
City is responsive and accessible	Percent of 311 calls answered within 30 seconds ²⁰²²	87.5% / --	--	--	IMPROVING
City is responsive and accessible	Number of constituent services messages received ²⁰²²	6,266 / --	--	--	IMPROVING

CHART 08 (CONTINUED)
GOAL 08: GOVERNMENTAL EXCELLENCE AND EFFECTIVENESS

DESIRED COMMUNITY CONDITIONS	KEY INDICATORS	LATEST ABQ VS. U.S.	PEER RANK	RELATIVE STATUS	TREND
City is responsive and accessible	Number of calls handled by the Senior Information and Assistance Line ²⁰²²	16,019 / --	--	--	IMPROVING
Services are efficient, effective, and promoted	Youth Connect newsletter subscribers ²⁰²²	38,000 / --	--	--	IMPROVING
Services are efficient, effective, and promoted	Mayor Keller's newsletter subscribers ²⁰²²	58,000 / --	--	--	IMPROVING
Services are efficient, effective, and promoted	City of Albuquerque Twitter followers ²⁰²²	13,786 / --	--	--	IMPROVING
Services are efficient, effective, and promoted	Insurance Services Office fire score ²⁰²¹	1 / --	1 st of 4	Desirable	STABLE
Services are efficient, effective, and promoted	311 public awareness (survey) ²⁰²²	95.8% / --	--	--	STABLE
Services are efficient, effective, and promoted	311 call quality average ²⁰²²	98.0% / --	--	--	STABLE
Financial assets are protected	General obligation S&P bond rating ²⁰²¹	AAA / --	1 st of 6	Desirable	STABLE
City is responsive and accessible	Average constituent services messages completion time, in days, ²⁰²²	11.0 / --	--	Undesirable	NEEDS IMPROVEMENT
City is responsive and accessible	City responsiveness to community needs (survey, scale 1 to 5) ²⁰²²	3.0 / --	--	--	NEEDS IMPROVEMENT
City is innovative and solves problems proactively	Innovation Cities Index (out of top 100 cities in the world) ²⁰²²	71 / --	1st of 3	Desirable	BASELINE
Language access is provided	Number of City departments with language access training, Spring 2022	27 / --	--	--	BASELINE
Services are equitably distributed	Investment in underserved neighborhoods, in dollars, 2018-2020	\$164M / --	--	--	BASELINE

APPENDIX A

Data Sources

GOAL 01: HUMAN & FAMILY DEVELOPMENT INDICATORS	SOURCES
Families living in poverty with children under 18 yrs., 2021	U.S. Census Bureau American Community Survey (Table ID: S1072)
Obesity in population, by state, 2020	Behavioral Risk Factor Surveillance System (BRFSS)
Infant deaths per 1,000 live births, by state, 2020	Centers for Disease Control and Prevention, National Center for Health Statistics
Homeowners paying 30% + of income for housing, 2021	U.S. Census American Community Survey (Table ID: B25091)
Housing Stock, by county, 2021	U.S. Census Bureau, Snapshot of Nation's Housing Stock
APS high school graduation rate, 2021	New Mexico Public Education Department
Number of meals served at Albuquerque Senior Meal Sites, 2022	Internal, Mayor's Office
Food insecure people in Roadrunner food bank, 2020	Feeding America, Map the Meal Gap
Number of people served by social service programs, 2022	Internal, Family and Community Services
Point-in-time homeless count, 2022	New Mexico Coalition to End Homelessness
Residents with high school education or more, 2021	U.S. Census Bureau American Community Survey (Table ID: S1501)
Student to Teacher Ratio, 2022	U.S. Department of Education, National Center for Education Statistics
Residents with health insurance coverage, 2021	U.S. Census Bureau American Community Survey (Table ID: S2701)
Life Expectancy at birth, by state, 2020	Centers for Disease Control and Prevention, National Vital Statistics System
Renters paying 30% + of income for housing, 2021	U.S. Census Bureau American Community Survey (Table ID: B25070)

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GOAL 01 CONTINUED	SOURCES
Child Food Insecurity Rate, by county, 2020	Feeding America, Map the Meal Gap
Total meals served to youth, Summer 2022	Internal, State of the Summer Report, Youth Connect
Food insecure children in Roadrunner food bank, 2020	Feeding America, Map the Meal Gap
Senior Citizen Index, 2022	Aging In Place
Overall Livability Score (AARP), 2021	The American Association of Retired Persons (AARP)
Child Opportunity Index, 2022	Diversity Data Kids, Child Opportunity Index 2.0 Database
Single-family home sales price, Q2 2021	Albuquerque Regional Economic Alliance ©
High School College Readiness Index, 2019	Albuquerque Public Schools
GOAL 02: PUBLIC SAFETY INDICATORS	SOURCES
Property crimes per 100,000 population, 2021	FBI Uniform Crime Reports
Vacant properties count, 2021	Internal, Department of Technology and Innovation
Residents feel APD is respectful to citizens (survey), 2022	Internal, City of Albuquerque Citizen Perception Survey
Number of ACS Calls, 2022	Internal, Albuquerque Community Safety Department
Number of pedestrian fatalities, 2022	Internal, Vision Zero
Number of National Night Out events, 2022	Internal, Mayor's Office
Number of neighborhood clean ups, 2022	Internal, Solid Waste Department

GOAL 02 CONTINUED	SOURCES
Number of backlogged rape kits, 2022	Internal, Albuquerque Police Department
Fatal Crashes per 100,000 population, 2020	Department of Transportation, Insurance Institute for Highway Safety and Highway Loss Data Institute
Violent crimes per 100,000 population, 2021	Federal Bureau of Investigation (FBI) Uniform Crime Reports
Residents feel safe outside during at night (survey), 2022	Internal, City of Albuquerque Citizen Perception Survey
Crimes against a person, 2021	Internal, Albuquerque Police Department
Average APD priority 1 call response time (receipt to on scene) in minutes, 2021	Internal, Albuquerque Police Department
Residents feel safe outside during the day (survey), 2022	Internal, City of Albuquerque Citizen Perception Survey
“Average EMS Advanced Life Support call response time (receipt to on scene) in minutes, 2021”	Internal, Albuquerque Fire Department
Number of recognized neighborhood associations/coalitions, 2022	Internal, Office of Neighborhood Coordination
Fatalities per 10k bicycle commuters, 2020	The League of American Bicyclists
Violence Intervention Program (VIP) success rate of participants who did not engage in further violence, 2018-2022	Internal, Albuquerque Community Safety Department
Number of SHARPS Drop Off Locations, 2022	Internal, Albuquerque Fire Department
GOAL 03: PUBLIC INFRASTRUCTURE INDICATORS	SOURCES
Walk Score, 2022	WalkScore®, using Google, Factual, Great Schools, Open Street Ma, U.S. Census, and Localeze
Average internet download speed (Mbps), 2022	Ookla Solutions, Speed Test

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GOAL 03 CONTINUED	SOURCES
Sun Van Ridership, 2022	Internal, Transit Department
Number of building permits issued, 2021	Internal, Albuquerque Fire Department
Number of building inspections, 2021	Internal, Albuquerque Fire Department
EPA compliance rate, 2021	Internal, Albuquerque Water Authority
Water loss (real and apparent), 2021	Internal, Albuquerque Water Authority
Residential energy consumption (million Btu) per capita (state-level data), 2020	U.S. Energy Information Administration
Public transportation riders per capita, 2020	American Public Transportation Association
Number of bus routes, 2022	Internal, Transit Department
Mean travel time to work (minutes) workers age 16+, 2017-2021	U.S. Census Bureau, QuickFacts
High speed roads (35 mph+) with bike facilities, 2020	The League of American Bicyclists
Total on- and off- road Bicycle Network Mileage to- Total Road Network Mileage, 2020	The League of American Bicyclists
Bike ridership, percent of commuters, 2020	The League of American Bicyclists
Households with a broadband internet subscription, percent, 2016-2021	U.S. Census Bureau, QuickFacts
Increase in renewable energy job growth, 2016-2020	Albuquerque Regional Economic Alliance ©
Percent of city buildings use of renewable energy source, 2022	Internal, Environmental Health Department
PNM renewable energy portfolio standard (100% by 2040), 2021	Public Service Company of New Mexico (PNM), Sustainability Report
GOAL 04: SUSTAINABLE COMMUNITY DEVELOPMENT INDICATORS	SOURCES
Housing units per sq. mile, 2021	U.S. Census Bureau (Table ID: DP04)
Percent of people living within 10 minutes of a park, 2022	The Trust for Public Land™

GOAL 04 CONTINUED	SOURCES
Park Acres as percent of City Area, 2022	The Trust for Public Land™
Trust for Public Lands City Park Score Rating, 2022	The Trust for Public Land™
Downtown Office Vacancy Rate (Q3, 2022)	CBRE Group Inc. ©
New construction permits in Centers and Corridors, 2021	Internal, Planning Department
Public pool attendance, 2022	Internal, Parks and Recreation Department
Number of bike education events, 2022	Internal, Parks and Recreation Department
Volunteer hours logged, 2022	Internal, Mayor’s Office, Civic Engagement Department
Residents feel hopeful in direction City is going (survey), 2022	Internal, City of Albuquerque Citizen Perception Survey
Number of new volunteers, 2022	Internal, Mayor’s Office, Civic Engagement Department
Public pool programs, 2022	Internal, Parks and Recreation Department
GOAL 05: ENVIRONMENTAL PROTECTION INDICATORS	SOURCES
Park spending per capita, 2022	The Trust for Public Land™
American Council for an Energy-Efficient Economy (ACEEE) City Clean Energy Scorecard rank out of 100 large U.S. Cities, 2021	American Council for an Energy-Efficient Economy
Residential recycling rate, 2021	Internal, Solid Waste Department
Total pounds landfilled per person per day, 2021	Internal Solid Waste Department and U.S. Environmental Protection Agency
Environmental Health Department wildlife calls, 2022	Internal, Environmental Health Department
Gallons of treated wastewater (in 2000s), 2021	Albuquerque Water Authority
Gallons per capita per day (GPCD) water usage, 2021	Albuquerque Water Authority

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GOAL 05 CONTINUED	SOURCES
Ozone level, by county, 2021	U.S. Environmental Protection Agency, Ozone National Ambient Air Quality Standards
American Council for an Energy-Efficient Economy (ACEEE) heat island mitigation goals and initiatives scores (out of 1.5 points), 2021	American Council for an Energy-Efficient Economy
EPA air compare (unhealthy days for general pop.), by county, 2021	U.S. Environmental Protection Agency
Open space acres per capita, 2021	Internal, Planning Department
American Council for an Energy-Efficient Economy (ACEEE) decarbonization and climate change mitigation efforts (out of 3 points), 2021	American Council for an Energy-Efficient Economy
American Council for an Energy-Efficient Economy (ACEEE) Clean Energy Strategy racial and social equity total score (out of 19 points), 2021	American Council for an Energy-Efficient Economy
Number of trees planted (Goal of 100,000 by 2030), 2021	Internal, Parks and Recreation Department and The Nature Conservancy®
City-owned electric/hybrid vehicles, 2022	Internal, Environmental Health Department
City-owned electric vehicle charging ports, 2022	Internal, Environmental Health Department
GOAL 06: ECONOMIC VITALITY INDICATORS	SOURCES
Average annual growth in per capita income, 2020	U.S. Bureau of Economic Analysis
Annual job growth, 2021	U.S. Bureau of Labor Statistics
Cost of Living Index, Q2 2021	The Council for Community and Economic Research (C2ER)
Unemployment rate MSA (NSA), 2022	U.S. Bureau of Economic Analysis
Average weekly wages (target of \$1,044), by county, 2021	U.S. Bureau of Labor Statistics
Median household income, 2021	U.S. Census Bureau, QuickFacts

GOAL 06 CONTINUED	SOURCES
Per Capita Income, 2020	U.S. Bureau of Economic Analysis
Business registrations, 2022	Internal, Planning Department
Net change in working aged people moving to/from the state, 2021	U.S. Census Bureau, American Community Survey (Table ID: B07401)
Number of businesses receiving financial assistance during the COVID-19 Pandemic, 2022	Internal, Economic Development Department
Number of days required for commercial building permit approval, 2021	Internal, Planning Department
Unbanked Households, 2021	Federal Deposit Insurance Corporation, National Survey of Unbanked and Underbanked Households
Percent of BankOn Burque Accounts still open, 2021	Internal, Office of Policy and Federal Deposit Insurance Corporation, National Survey of Unbanked and Underbanked Households
Underbanked Households, 2021	Federal Deposit Insurance Corporation, National Survey of Unbanked and Underbanked Households
In civilian labor force, total, percent of population age 16+, 2021	U.S. Census Bureau, QuickFacts
Local BankOn Burque Partner Organizations, 2022	Internal, Office of Policy
GOAL 07: COMMUNITY & CULTURAL ENGAGEMENT INDICATORS	SOURCES
Voting Participation Rate (% of voting age pop.), by county, 2020	U.S. Census Bureau and New Mexico Secretary of State
Total attendance at the Albuquerque Balloon Fiesta, 2022	Internal, Parks and Recreation Department
Total attendance at the ABQ BioPark, 2021	Internal, Arts and Culture Department
Albuquerque Museum Attendance, 2022	Internal, Arts and Culture Department

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GOAL 07 CONTINUED	SOURCES
KiMo Theatre Attendance, 2022	Internal, Arts and Culture Department
South Broadway Cultural Center Attendance, 2022	Internal, Arts and Culture Department
Library Visits, 2022	Internal, Arts and Culture Department
Youth Connect Total Youth Attendance, Summer 2022	Internal, State of the Summer Report, Youth Connect
Number of programs for seniors, 2022	Internal, Department of Senior Affairs
Residents believe relations between people of different cultures and racial backgrounds are positive (survey), 2022	Internal, City of Albuquerque Citizen Perception Survey
Total Community Fund and United Way Program Support 2021	United Way of Central New Mexico
Residents rate quality of life as either “excellent” or “good” (survey), 2022	Internal, City of Albuquerque Citizen Perception Survey
GOAL 08: GOVERNMENTAL EXCELLENCE & EFFECTIVENESS INDICATORS	SOURCES
General Obligation Moody’s Investors Services bond rating, 2021	Internal, Office Finance and Administrative Services and Moody’s Investors Service ©
Total spent on language access/interpretation city wide, Summer 2022	Internal, Office of Equity and Inclusion
Percent of 311 calls answered within 30 seconds, 2022	Internal, Department of Technology and Innovation
Number of constituent services messages received, 2022	Internal, Constituent Services
Number of calls handled by the Senior Information and Assistance Line, 2022	Internal, Department of Senior Affairs
Youth Connect newsletter subscribers, 2022	Internal, Mayor’s Office
Mayor Keller’s newsletter subscribers, 2022	Internal, Mayor’s Office
City of Albuquerque Twitter followers, 2022	Internal, Mayor’s Office
City of Albuquerque Instagram followers, 2022	Internal, Mayor’s Office

GOAL 08 CONTINUED	SOURCES
Insurance Services Office Fire score, 2021	Internal, Albuquerque Fire Department
General Obligation S&P bond rating, 2021	S&P Global ©
311 Public Awareness (survey), 2022	Internal, Department of Technology and Innovation
311 Call Quality Average, 2022	Internal, Department of Technology and Innovation
Average constituent services messages completion time, in days, 2022	Internal, Constituent Services
City responsiveness to community needs (survey, scale 1 to 5), 2022	Internal, City of Albuquerque Citizen Perception Survey
Innovation Cities Index (out of top 100 cities in the world), 2021	2THINKNOW, Innovation Cities Index™
Truth In Accounting Grade, 2021	Truth in Accounting, Data Z
Number of City Departments with language access training, Spring 2022	Internal, Office of Equity and Inclusion
Investment in underserved neighborhoods, in dollars, 2018-2020	Internal: Mayor's Office

APPENDIX B

Indices Definitions

An Index or Score is a metric that weighs multiple data points into a single statistic. The following indices and scores used in the 2022 Albuquerque Progress Report are further defined below.

1. **Senior Citizen Index**¹: Cities across the United States are ranked based on the size of its over 65 population, financial factors, access to healthcare, and nature.

2. **Overall Livability Score (AARP)**²: This score rates the overall livability of the city on a scale from 0 to 100. It is based on the average score of seven categories – housing, neighborhood, transportation, environment, health, engagement, and opportunity, which also range from 0 to 100. Communities are compared to one another, so the average community gets a score of 50, and the above-average communities score above 50, the below-average communities score below 50.

3. **Child Opportunity Index**³: The Child Opportunity Index (COI) measures and maps the quality of resources and conditions that affect children’s development. This Index weighs 29 key factors that affect how children experience their neighborhoods in three categories: education, health and environment, and social and economic. Neighborhoods are ranked on a scale of 1 to 100, with the median U.S. neighborhood at 50.

4. **High School College Readiness Index**⁴: A 0 to 100 index value that reflects whether or not 12th graders took AP exams and scored a 3 or higher; or IB exams and scored a 4 or higher.

5. **Walk Score**⁵: Walk Score analyzes hundreds of walking routes to measure the distance to amenities. It also

measures pedestrian friendliness by analyzing population density and road metrics such as block length and intersection density.

6. **Trust for Public Lands City Park Score Index**⁶: The ParkScore Index ranks the 100 most populated U.S. cities by comparing five park categories: acreage, access, equity, investment, and amenities.

7. **American Council for an Energy-Efficient Economy (ACEEE) Clean Energy Scorecard**⁷: The ACEEE Clean Energy Score ranks 100 cities across five policy areas. These include community-wide initiatives, buildings policies, transportation policies, energy and water utilities, and local government operations.

8. **American Council for an Energy-Efficient Economy (ACEEE) Racial and Social Equity Score**⁸: This score includes metrics that track the degree to which cities and their utilities were pursuing racial and social equity outcomes in clean energy planning and policymaking. The most recent, 2021 score includes a Buildings Policies category. The 2021 score also measures utility-city partnerships designed to delivery energy efficiency programs more equitably and whether electric vehicle charging stations are being installed in historically marginalized communities.

9. **Cost of Living Index (COLI)**⁹: The COLI measures the relative price levels for consumer goods and services. The national average is 100 and each index is reported as a

1. <https://aginginplace.org/senior-citizen-index/>

2. <https://livabilityindex.aarp.org/scoring>

3. <https://www.diversitydatakids.org/research-library/data-visualization/snapshot-child-opportunity-across-us>

4. <https://www.usnews.com/education/k12/new-mexico/districts/albuquerque-public-schools-112434>

5. <https://www.walkscore.com/methodology.shtml>

6. <https://www.tpl.org/parkscore>

7. <https://www.aceee.org/sites/default/files/pdfs/u2107.pdf>

8. <https://www.aceee.org/sites/default/files/pdfs/u2107.pdf>

9. <https://www.abq.org/cost-of-living/>



Left: Scenes from Albuquerque’s seasonal farmers market at the Rail Yards.

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For more information on this report, visit the website, cabq.gov/ipc.

percent of the national average. As the index number rises, living becomes less affordable for the average consumer.

10. Insurance Services Office (ISO) Fire Score¹⁰: The ISO score, or Public Protection Classification, is a score from 1 to 10 that indicates how well-protected your community is by the fire department, with a low score of 1 being the best possible rating. The ISO Score calculates how well-equipped the fire departments are to extinguish fires in the community. It is also used to help set homeowners insurance rates.

11. Innovation Cities Index¹¹: This Index measures conditions for innovation across several categories including digital transformation, technology application, startups, economic development, sustainability, livability, and mobility. Within these categories, 162 individual indicators are used to calculate the score.

12. Truth in Accounting Grade¹²: The Grade awarded to cities is based on each taxpayer’s financial surplus/burden. This is the money available (or needed, if a burden) to pay bills divided by the number of taxpayers.

A scale of grades includes ranges of taxpayer burdens:

A+: Taxpayer Surplus > \$20,000.

A: Taxpayer Surplus = \$5,100 to \$20,000.

B: Taxpayer Surplus = \$100 to \$5,000.

C: Taxpayer Burden = \$0 to \$4,900.

D: Taxpayer Burden = \$5,000 to \$20,000.

F: Taxpayer Burden > \$20,000.

10. <https://www.cabq.gov/fire/documents/2021-annual-report-interactive.pdf>

11. <https://innovation-cities.com/worlds-most-innovative-cities-2021-top-100/25477/> 12 https://www.data-z.org/state_data_and_comparisons/city/albuquerque

12. <https://www.truthinaccounting.org/library/doclib/Financial-State-of-the-Cities-2022.pdf>



APPENDIX C

Our Members

The current members of the Indicators Progress Commission (IPC)

Andrea Calderon

Andrea has more than a decade’s worth of experience in local government and currently serves as a Senior Advisor for Healthy Communities at the Johns Hopkins Center for Government Excellence (GovEx). Andrea’s honed equity lens and experience operationalizing equity within local governance informs service delivery at GovEx ensuring that equity is at the root of the work and actionable. Formerly the Race and Equity Data Analyst in the City of Albuquerque’s Office of Equity and Inclusion, Andrea leveraged geospatial data interventions that would better serve communities disproportionately impacted by inequities and that have historically faced underinvestment. Prior to working at the City of Albuquerque,

Andrea focused on sustainability education and systems change as Baltimore City’s Youth Sustainability Coordinator in Baltimore City’s Office of Sustainability. She has worked at Baltimore City Schools central office, and in an array of schools and nonprofits.

Andrea earned her Master’s in Community and Regional Planning at the University of New Mexico and Bachelors of Arts in Anthropology at the University of Maryland, College Park.

Jimmy Carleton

Jimmy is a computational scientist at Sandia National Laboratories. His focus is on modeling and simulation of multiphysics and multiscale phenomena. This work includes calibrating and validating models by finding and using relevant

Above (top): Andrea Calderon, Jimmy Carleton, Jessica D.R. DuVerneay, Elaine Hebard, Dr. Timothy B. Krebs, **(bottom)** Dr. Patria de Lancer Julnes, Tony Monfiletto, Judy Pacheco, and Sarah Sampsel, **(not pictured)** Mark Gilboard, Dr. Shana M. Judge and Stephen Olson.

experimental data. He also does basic scientific research and has worked as a mechanical engineer. His experience is in mechanics, engineering, physics, mathematics and computer science, but he also has an interest in quantifying how the community’s goals are being met using available data.

He has lived in Albuquerque for seven years, has kids in Albuquerque Public Schools and daycare, and likes to hike with his family in the Sandias.

Jessica D. R. DuVerneay

Jess likes to help people and organizations find answers to their questions while fostering a sense of empowerment. Leading world-class teams that turn strategy into logical, useful, human-centered structure

and inspiring, innovative design is her favorite thing to do. Currently, Jess is Director, UX / UI at RS21 in Albuquerque, New Mexico, and previously held positions at One North Interactive (Chicago), The Understanding Group (Michigan) and NFL.com (Los Angeles). Her Masters of Library Science / HCI (MSI) is from the University of Michigan, Ann Arbor.

She led the first ever World IA Day (WIAD) as executive director in 2012, and co-chaired the 2015 IA Summit, and was awarded a NM Women In Tech Award by NMTC in 2021. In her past professional lives, Jessica has been a teacher, artist, library manager and a small business owner; this allows her to understand, connect with and provide top-notch solutions for people and organizations with wide variety of needs and backgrounds.

She lives in Albuquerque and has for over 12 years. New Mexico is her favorite state. Jess is dedicated to supporting and empowering people and organizations here in any way(s) she can, and is honored to be part of the IPC.

Mark Gilboard

Biography not provided.

Elaine Hebard

With a background in science, law and water planning, Elaine Hebard has worked in water-related activities along the US-Mexico border as well as here in the middle Rio Grande for more than twenty years. She worked and volunteered with the public and with government officials to develop and implement water planning, has served on many water advisory committees and commissions and has a strong record of promoting public participation in water matters. Her desire is for our region to focus on how to ensure a resilient water supply so future generations can enjoy choices we have today. Her

hope is that the IPC will include climate change, with overlays of environmental, economic and social justice, to the goals and indicators.

Dr. Shana M. Judge

Shana Judge, PhD, JD, MPP, MA, is the founder and Executive Director of Duddon Evidence to Policy Research, a law and social science consulting business that supports evidence-based policymaking with research and data analysis services. She has presented and published peer-reviewed research and data analyses primarily in the areas of criminal justice and health policy and has served as the principal investigator for a range of research and training grants. Dr. Judge, an Albuquerque native, previously worked as an assistant professor at the University of New Mexico College of Nursing, as an attorney for the Texas state legislature and as a reporter and editor in Washington, D.C.

Dr. Timothy B. Krebs

Dr. Krebs is Professor of Political Science at the University of New Mexico, where he also served as Department Chair from 2016-2022. He earned his PhD in Political Science in 1997 from Loyola University Chicago. Before arriving at UNM in 2002, he served on the faculty at The University of North Carolina at Greensboro and Illinois Wesleyan University.

His teaching focuses on American politics, with a specialization in state and local government and campaigns and elections. He regularly teaches American National Government, Urban Politics, Comparative State Politics and U.S. Campaigns and Elections, at both the undergraduate and graduate levels. His research focuses on urban politics and policy. He has recently published a textbook on urban politics, and is in the process of finalizing manuscripts for publication on female candidate

emergence at the local level and state legislative professionalism. This latter project grew out of a report commissioned by the Thornburg Foundation that focused on the implications of efforts to professionalize the New Mexico state legislature.

Dr. Patria de Lancer Julnes

Dr. de Lancer Julnes is an internationally recognized scholar and consultant in performance measurement, government capacity building and citizen-driven governance. She received her Ph.D. in public administration from Rutgers University. Dr. de Lancer Julnes joined the University of New Mexico as the inaugural Rosenthal Endowed Professor of Public Administration and Director of the School of Public Administration. She recently served as Associate Dean and Professor at the Marx School of Public and International Affairs at Baruch College, CUNY. She has held positions at the University of Baltimore, Baltimore, Maryland; Utah State University, Logan, Utah; the University of Illinois at Springfield, Springfield, Illinois; and Fairleigh Dickinson University, Teaneck, New Jersey.

Tony Monfiletto

Tony is the Executive Director of Future Focused Education. He has worked in education since 1990. He has been a leader in establishing the context for a network small schools in his home town of Albuquerque NM and a broader vision for schools to be the catalyst for creating healthier and more prosperous communities.

In 2008, Tony began working on ACE Leadership High School, the first in a network of the next generation of career focused schools that are designed to serve students that are off-track to graduation or have dropped out. There now four schools in the Leadership Schools Network which are committed to providing “the



best education for the students who need it the most.”

He is also partnering with the New Mexico Public Education Department (PED) to create a new graduation pathway focused on applied learning in the community. This is a direct response to the generations of institutional racism and resulting economic and health disparities across New Mexico.

Stephen Olson

Biography not provided.

Judy Pacheco

Judy Pacheco has been employed with YDI for 27 years. She currently is in the Education, Employment and Training Division and was previously in the Prevention, Intervention and Treatment Division.

She has overseen specialized programs in the areas of Juvenile Justice, Restorative Justice, Individual and Group Mentoring, Stay in School Drop Out Prevention and

Gang Intervention & Prevention.

Judy was born and raised in Albuquerque, NM and graduated from Menaul School.

Judy believes that not only having life experience but working alongside youth, families and communities allows for services and opportunities based directly on the needs of our constituents which gives a voice and empowerment to all living in our communities.

Sarah Sampsel

Sarah Sampsel is an independent consultant with a practice focus on health care quality, public health and health care organization quality strategy development and implementation. She works collaboratively with clients to provide leadership, insight and subject matter expertise on data strategies, performance measurement, clinical guidance development, health policy and other quality related strategic initiatives.

Above: An aerial shot of the Downtown Growers Market.

Next Page: The Central and Unser Library next to the Central Unser Transit Station.

Sarah’s consulting focus areas include quality strategy development and implementation, infrastructure development and specifically on projects with emphasis on driving improvements in public health, patient engagement and patient reported outcomes. She has extensive knowledge of clinical data resources, quality measurement, accreditation, compliance, consensus building and stakeholder engagement.

Personal interests include travel, gardening, volunteering for animal rescues and staying health through Peloton and dog walks in local parks. Sarah is a living kidney donor who advocates for kidney health and living organ donation.



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CITY OF ALBUQUERQUE

2022 Albuquerque Progress Report

Indicators Progress Commission

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